



Thank you for choosing
Bolongo Bay Beach Resort

What to expect when you get here.

340 775 1800

Checking In / Out

The Oasis Restaurant

Practice Social Distancing – The maximum number of guests in the lobby will be 6 at a time.

You're required to provide names of everyone in the room. Also address, phone number and email of the guest providing payment as well as a copy of the credit card.

It will greatly speed up Check In if you call us prior to arrival with the information needed. 800 524 4746.

A signed Waiver Form for all guests will be required before Check-In is complete. Please click this link for the form to fill out and if possible, return prior to arrival.

Guests who have provided all needed information in advance will be met outside the lobby with a Welcome Arrival Packet containing keys, a Welcome Letter.

Guest Service Staff will escort you to your room and will not enter. If you have any questions after you arrive, please Dial 0 and we'll assist and answer any questions.

Our Vacation Director Ext 2500 will also be available during the day to help book tours and answer questions.

Upon Check-Out we will charge any incidental charges to the credit card on account. The final bill will be emailed to you unless a printed copy is required. If you have any questions about charges call 340 775 1800.

Breakfast: 7:30am – 10:30am
Lunch: 11:30am – 5pm
Dinner: 5pm – 9:30pm
Late Nite: Until 11pm
Phone: 340-775-1800 ext. 2600

We suggest you download and familiarize yourself with our menu here. Specials will be announced daily.

Reservations are required. Call 2600 or 0 from your room or 340-693-2600 and we'll save a table for you.

We will ensure Social Distancing for safe dining. Tables will be 6' apart and must remain where placed. Maximum 6 guests per table. Maximum number of guests in the restaurant is 50. There will be additional seating outside the Dining Room for before and after dinner. We have great spots on our Terrace and Pool Deck, to relax, to start or to end your evening. Our staff will take care of you all night.

We will have live entertainment most nights.

Facial covering is required when you enter the restaurant as well as to and from the Public Restrooms. They can be removed once seated.

For your safety, use our Sanitizer/Wash Stations often!

On da' Beach & Pool

Housekeeping

We are also following guidelines on the beach and beach chairs will be spread out for you to safely enjoy the beauty of the Caribbean Sea. Beach Chairs will be sanitized in the morning, during the day and again at the end of the day.

Check in with our Beach Attendants for instruction and use of all Complimentary Water Sports Equipment.

Our Famous Snorkel Booze Hunt will be held weekly.

Beach Towels are available at the Beach Hut. Please deposit them in the towel bins when finished

The pool also must be monitored for social distancing. Your sustained effort to properly implement the necessary guidelines, are a must.

Rooms are both Sanitized and Ionized prior to your arrival.

Mini -Split A/C's all have Ionizer filters, air is continuously cleaned. If possible, rooms will remain unoccupied for 24 hours between guests.

Full Housekeeping Service will be provided every three days. Housekeepers will have Face Masks.

If any needs arise, just Dial 0 for assistance and you will be promptly assisted.

Please know that your room must be unoccupied in order to receive service.

Trash will be removed daily if placed outside of your room.

An Ice bucket is provided in your room, and there are 2 ice machines and one "Coke" Machine on property

Our tap water is double filtrated, ionized and perfectly safe to drink, and tastes wonderful.

Gift Shop and Tour Desk

The Gift Shop will be open from 8am-8pm. A Maximum of 6 guests at a time, please.

Our Vacation Director at Ext. 2500 will be available to answer any questions you have and help you book Heavenly Days trips and off property tours and excursions.

Heavenly Days Catamaran

No vacation is complete without a sail on our award winning 52' Catamaran Heavenly Days. Swim With The Turtles Snorkel Trip, Sunset Harbor Cocktail Cruise or a Sunday Fun Day. You can book with our Vacation Director at Ext. 2500 or <https://fareharbor.com/bolongobay/>

We are looking forward to welcoming old friends back, and making new ones to Bolongo Bay Beach Resort. Vacation in a Safe Way and still a Bolongo Fun Way. See you soon, The Doumeng & Nieboer family.

Any questions call us 1 800-527-4746 or email reservations@bolongobay.com

